

Responsible Gaming

We at SpinX Games love our games and hope you do too. We are continuously improving our games for your enjoyment and entertainment. Our mission is to deliver lucky moments and pure fun to players all over the world with hundreds of top quality slots in every app and innovative meta-game systems. Our apps are captivating millions of slot lovers from all of the world every single day.

It is important, however, to play responsibly. Our apps are intended for entertainment only. While our apps may have casino themed games, they are not actual real-money casino games. Our games are not gambling, do not permit real betting and do not allow you to win real money or prizes. The virtual coins that can be purchased for game play or that are awarded to you are used only to facilitate game play on the app. The virtual coins are not actual legal currency, have no actual value in the real world, cannot be spent in the real world or exchanged for actual legal currency.

You must be 18 years or older to play our games. Game play by those under the age of 18 is prohibited.

If (i) you, your friends or your family are concerned about your game play; (ii) your game play interferes with your work, social life or home life; or (iii) you feel that you have lost control of your ability to regulate your game play, please consider the following actions and resources to help you regulate your access to the game.

1. **Get help.** Seek help from a qualified medical professional.
2. **Permanently disable your account.** If you wish to disable your account permanently, please use the "Contact Us" button within the "Settings" menu of the app. Otherwise, please email us at the addresses provided below. Disabling your account will terminate your ability to login with your user name and password at any point in the future. Refunds will not be issued for previously purchased virtual coins.

- Please use the "Contact Us" button within the "Settings" menu of the app, or
- Please email us at:

Cash Bash: cashbash-support@spinxgames.com

Cash Club: cashclub-support@spinxgames.com

Cash Frenzy: cashfrenzy-support@spinxgames.com

Cash Rally: cashrally-support@spinxgames.com

Jackpot Crush: jackpotcrush-support@spinxgames.com

Jackpot Mania: jackpotmania-support@spinxgames.com

Jackpot World: jackpotworld-support@spinxgames.com

Lotsa Slots: LotsaSlots-cs@spinxgames.com

Jackpot Wins: jackpotwins-cs@spinxgames.com

3. **Temporarily suspend your account.** If you wish to temporarily suspend your account, please use the "Contact Us" button

within the “Settings” menu of the app. Otherwise, please email us at the addresses provided below. Suspending your account will terminate your ability to login with your user ID and password for a period of six months. Any virtual coins, purchased by you prior to suspension will be maintained while your account is suspended. Refunds will not be issued for previously purchased virtual coins.

- Please use the “Contact Us” button within the “Settings” menu of the app, or
- Please email us at:

Cash Bash: cashbash-support@spinxgames.com

Cash Club: cashclub-support@spinxgames.com

Cash Frenzy: cashfrenzy-support@spinxgames.com

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Jackpot Wins: jackpotwins-cs@spinxgames.com

4. **Limit or restrict purchases.** You may wish to limit or restrict your ability to purchase virtual coins in the app.

- Instructions for adjusting your settings on an Android device:
<https://support.google.com/googleplay/answer/1626831?hl=en>
- Instructions for adjusting your settings on an Apple device:
<https://support.apple.com/en-us/HT204396>
- Instructions for adjusting your settings in Amazon:
<https://www.amazon.com/gp/help/customer/display.html?nodeId=GM5UP39EFNETVXSE>

5. **Adjust your notification settings.** You may wish to adjust your notification settings on your device to limit or eliminate notifications from the app.

- Instructions for adjusting your settings on an Android device:
<https://support.google.com/chrome/answer/3220216?hl=en>
- Instructions for adjusting your settings on an Apple device:
<https://support.apple.com/en-gb/HT201925>

6. **Seek help from outside resources.** If you need help or someone to talk to about your game play, please consider contacting a medical professional. Below is a list of other resources:

- WHO - Gaming Disorders
<https://www.who.int/news-room/q-a-detail/addictive-behaviours-gaming-disorder>
- American Addiction Centers
<https://americanaddictioncenters.org/video-gaming-addiction>
- National Institute of Mental Health
<https://www.nimh.nih.gov/index.shtml>
- Substance Abuse and Mental Health Services Administration

<https://www.samhsa.gov/find-help/national-helpline>

1-800-662-HELP (4357)

- SMART Recovery

<https://www.smartrecovery.org/>

- Smart Mobile Gamers

<https://smartmobilegamers.org/>

All of the links above are for third parties that are not affiliated with SpinX Games. We are not responsible for any advice dispensed by any third party.